

NOTICE

5th February 2020

CHANGE OF M-PESA TRANSACTION COSTS

Dear Esteemed Customer,

This is to inform you that we will include an extra 2% charge on the tariff for M-PESA Bulk Disbursements transactions following the passing of the Finance Act last year and increase of excise duty on mobile money transfers from 10% to 12%.

The new tariff is as indicated below and has been in effect from 23rd January 2020.

Min	Max	Current Charge	New Tariff
1	1,000	15	15.27
1,001	70,000	22	22.40

By Management



WhatsApp: +254 701 325 325
customerservice@familybank.co.ke
www.familybank.co.ke

+254 703 095 445/ (020) 3252 445
www.facebook.com/familybankkenya
www.twitter.com/familybankkenya

Family Bank Limited is regulated by the Central Bank of Kenya.