

NOTICE

9th April 2020

Dear Customer,

WEARING OF FACE MASKS AND BANK OPERATIONS IN NAIROBI, MOMBASA, KILIFI & KWALE

In line with the government's directive on wearing face masks in public places, Family Bank would like to inform you that it is now mandatory for customers visiting all our branches to wear face masks at all times.

The following additional measures will also apply at all our branches:

- All Persons seeking entrance bank premises shall be checked for their temperature using thermal readers
- The Bank shall deny entry to anyone exhibiting a temperature of 38 Degrees Celsius or higher.
- All Persons entering Bank premises shall sanitize their hands at the entrance
- All persons shall observe a social distance of at least 1.5 metres from the next person. This will be supported by designated markings in banking hall queues, etc.

Further, we wish to inform you that all Family Bank branches remain open even as we strictly observe the directive on cessation of movement in and out of Nairobi Metropolitan area, Mombasa, Kilifi and Kwale Counties.

We urge you to adhere to these guidelines as your safety and well-being is our priority.

Stay Safe, Go Digital

MANAGEMENT



WhatsApp: +254 701 325 325

+254 703 095 445/ (020) 3252 445

customerservice@familybank.co.ke www.familybank.co.ke

Family Bank Limited is regulated by the Central Bank of Kenya.