

# NOTICE

Dear Esteemed Customer,

Following the recent announcement by the Central Bank of Kenya, please note that beginning 1<sup>st</sup> January 2023, Bank to Mobile money wallet transactions will be charged. Please see the detailed breakdown of the charges applicable;

**B2C Tariff for M-PESA**

Transaction Amount	Bank Charge
1 -100	0
101 – 500	10
501 – 1,000	12
1001 – 1,500	14
1501 – 2,500	23
2501 – 3,500	33
3,501 – 5,000	43
5,001 – 7,500	55
7,501 – 10,000	55
10,001 – 15,000	65
15,001 – 20,000	65
20,001 – 150,000	67

**B2C Tariff for Airtel Money**

Transaction Amount	Bank Charge
1 -100	0
101 – 500	11
501 – 1,000	13
1001 – 1,500	20
1501 – 2,500	25
2501 – 3,500	35
3,501 – 5,000	45
5,001 – 7,500	55
7,501 – 10,000	55
10,001 – 15,000	65
15,001 – 20,000	65
20,001 – 150,000	65

Please visit your nearest Family Bank Branch or call our Contact Centre on +254 703 095 445/ +254 703 095 000 should you require any additional information or assistance.

***Thank you for banking with us.***



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